

# nintex processfest 2022

## GLOBAL KEYNOTE BROADCAST

**Welcome** and introduction to the road to automation

**End-to-end product demo** with Nintex Workflow Cloud, from process mapping to automation, to optimizing the car leasing process

### CAPABILITY HIGHLIGHTS

- Nintex Workflow & Forms
- Nintex Promapp®
- Nintex Gateway
- My Nintex
- Nintex DocGen® & Nintex AssureSign®
- Nintex RPA
- Nintex Analytics



Customer spotlight  
**Capital Group**



Customer spotlight  
**GM Financial**



Meet the 2021 Nintex customer and partner award winners

Customer spotlight  
**ClaimCare**



Product Innovations and Roadmap with Nintex Chief Product Officer



Q&A with Nintex CEO



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# Customer panels

## MODERATORS

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**Christian Lucarelli**

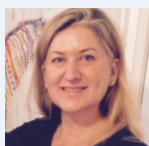
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## PANELISTS



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Corporate Chief Information  
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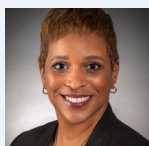
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**Lucy Ford**

Senior Technical  
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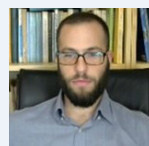
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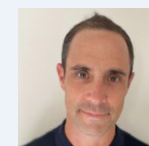
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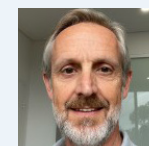
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Agile Lead K2 Development,  
SparbankenVest



**Kim Dingwall**

Product Owner, Automation,  
Sime Darby Industrial



**Neal Ross**

Chief Technology Officer,  
Ricoh Australia



**Tanya Titman**

Chief Digital & Innovation  
Partner, BDO Australia



**Alex Wong**

Vice President, Digitization  
and Automation,  
Malaysian National  
Reinsurance Berhad



## A day in the life of a bank with Nintex RPA

*Manish Pandey, Fiserv*

The financial services industry (FSI) is in a state of transition, accelerated by the effects of the COVID-19 pandemic. More consumers are moving to online and mobile banking, banks and credit unions need to increase efficiency without adding staff, and regulatory compliance remains critically important. Hear how Fiserv is leveraging Nintex RPA to help banks drive operational excellence, automate regulatory and compliance requirements, and deliver an exceptional consumer experience.

## Automating document heavy processes

*Maggie Swearingen, Protiviti*

Successful process automation requires thoughtful planning and preparation. Backed with real client stories and scenarios, Protiviti will break down the top 3 challenges for automating document heavy processes and share best practices to guide your path to process automation success with Nintex Workflow Cloud and Nintex Drawloop® for Salesforce.

## Accelerate quality management with process templates

*Neil Simpson, InnoVelocity Inc*

Having quality management best practices in your organization is a proven way to provide substantial improvements – but many organizations still struggle to get these best practices to ‘stick.’ It is not enough to send people to training or to have them collect a binder that likely will end up sitting on a shelf – these best practices must be what people live and breathe every day. In this session, InnoVelocity will show you how you can leverage Nintex Solution Accelerator templates that codify quality best practices into digital forms and workflows.

## Designing your best Nintex Solution

*Naveen Rajdev, Velrada*

What makes a great process automation solution? Extensibility, intelligence, scalability, reusability, and more. In this session, learn best practices for designing your best solution with the Nintex Process Platform.



## **Eliminate the mundane and realize the power of process**

*Muhammad Luqman, Ricoh USA, Inc*

*Mickey Rahman, Ricoh USA, Inc*

Hear Ricoh's strategic vision around automation and digital transformation in this session, including the impactful solutions the organization has built to help clients achieve results with the Nintex Process Platform. Leveraging the capabilities of Nintex with Kofax and the Microsoft Power Platform, Ricoh is helping organizations across industries realize the power of process automation.

## **Integrate bots with your workflows**

*Andrey Kholinov, K2RU*

Traditional IT-systems alone cannot solve all of your business users' tasks. In this session, experience how to leverage Nintex Workflow and Nintex RPA to create fully functional chatbots and then integrate them into your solutions – providing your business users faster and more convenient solutions.

## **Give your HR onboarding a make-over**

*Andrew Blinco, rapidMATION*

The world of work has changed and so has the way that you need to onboard your employees. See how the end-to-end capabilities of the Nintex Process Platform can be leveraged to digitize your onboarding processes, boost engagement and excitement, and spark human connection.

## **Meet the banking advantage with Nintex RPA**

*Charles Okafor, Sakal GB Solutions Limited*

Banks have steadily adopted new technologies to achieve that “edge” above the competition. However, high switching costs force many banks to maintain legacy core systems that are not easily accessible by automation software. In this session, Sakal GB will share how the organization is leveraging Nintex RPA to help banking customers implement RPA solutions for critical processes including account reconciliant, fraud detection and management, audit management, report generation, billing and more.



## Process orchestration for the Defense and Intelligence sector

*Haylee Fox, Myriad Technologies*

Nintex Partner Myriad Technologies will show how its product S2IX leverages the Nintex Process Platform to provide an effective interoperability command and reconnaissance support platform to enable process orchestration from fixed environments through to tactical edge environments. Experience how Myriad's S2IX solution unleashes the power of Nintex for militaries worldwide.

## Responding to evolving citizen needs with Nintex Drawloop® and Salesforce

*Jeremy Johnson, Publicis Sapient*  
*David Thorpe, Publicis Sapient*

The COVID-19 pandemic has driven the need for responding to evolving citizen needs quickly. This session will look at how government organizations can leverage Salesforce with Nintex Drawloop® and eSignature tools to rapidly deploy, collect meaningful data, and evolve design iteratively to achieve a streamlined and user-friendly solution.

## Remove paper from the factory floor with Nintex

*Hendrik Venter, LakeTree*

Leverage Nintex K2 Software to support your operational manufacturing and compliance processes. This session showcases LakeTree's operational management and compliance solutions for the manufacturing sector including product release, production records, shift report, GMT audits, and more. Remove paper from the factory floor and streamline collecting and reporting on production data while meeting compliance and regulatory needs.

## Solving the purchase-to-pay process with automation

*Bertrand Piquet, AMO Consultancy*

Hear how AMO Consultancy redeveloped a purchase-to-pay solution for a global pharmaceutical company, IPSEN, leveraging Nintex K2 Five and by integrating seamlessly with SAP. The session will take a deep dive into the solution including how it is now being used by more than 2,000 active users in 32 countries with more than 130,000 transactions a year.



## **Transforming clinical onboarding with Nintex Workflow Cloud**

*Andrew Murphy, jaam automation*

In this session, you will learn how to drive efficiencies across clinical healthcare onboarding processes (for patients, staff, and suppliers) with Nintex Workflow Cloud. Nintex Partner jaam automation will demonstrate how the organization has leveraged Nintex Workflow Cloud to automate clinical onboarding processes as well as share key lessons learned. The partner will also share how to integrate Nintex Workflow Cloud with AI for document verification and appointment management.



## **Better together: Nintex DocGen® and Nintex AssureSign®**

*Holly Anderson, Nintex*

Learn about Nintex's latest addition, Nintex AssureSign®, and how you can build powerful end-to-end document automation solutions with Nintex DocGen®.

## **Building standalone process apps with Nintex K2 Five and Nintex K2 Cloud**

*Andy Hayes, Nintex*

Learn how Nintex K2 Five and Nintex K2 Cloud can be utilized to build standalone process apps using advanced application development capabilities like case management, data storage, and advanced form customizations.

## **Beyond automation with Nintex**

*Daniel Herczegfalvy, Ask Philip FZ LLC*

This session will cover the complete process excellence journey from process discovery and mapping, to process automation and intelligence. You will learn how to leverage the power of Nintex automation software to make more informed decisions about your processes based on business intelligence.

## **End-to-end process intelligence and automation**

*Rhia Wieclawek, Elantis*

It is easy and fast to make Nintex Workflows and Nintex Forms, but sometimes that can become problematic when there is a sprawl, duplication, and poor governance. Learn how you can leverage the end-to-end capabilities of the Nintex Process Platform, including Nintex Promapp® and Nintex Analytics to manage your investment, including upgrades, ownership, naming structures, and more – all while making your processes more efficient and effective.



## Get work done with My Nintex

*Raphael Bachmann, Next Level Automation*

My Nintex is all about you. In this session, experience a complete walkthrough of My Nintex including how to save a form as a draft, keep track of your requests and tasks, follow a workflow, and more. You will learn how to best leverage My Nintex as a process owner, not just a business user.

## Introduction to the Nintex Process Platform

*Holly Anderson, Nintex*

Join Holly for an overview of the Nintex Process Platform. You'll see how easy it is to manage, automate, and optimize with Nintex.

## Moving to Nintex Workflow Cloud

*Ben Stori, SDG*

Set your Nintex for O365 workflows up for success prior to Microsoft shutting down its Workflow 2013 engine. This session is your step-by-step guide to get you prepared for moving your Microsoft 365 workflows to Nintex Workflow Cloud, including testing to completion and publication. Learn best practices plus tips and tricks to make the transition to Nintex Workflow Cloud a success.

## Sales ops simplicity with Nintex Drawloop®

*Juan Valdes, Kemisoft*

Learn how to easily simplify the process of handling complex scenarios with Nintex Drawloop® DocGen for Salesforce. In this session, experience common advanced pricing scenarios that Sales Ops teams face today, how Nintex Drawloop® can automate complex calculations with digital documents, and the benefits of fully automating your document-centric processes.





## The power of Nintex K2 Five with Nintex Workflow Cloud

*Sarel Louw, Linxus (Pty) Ltd*

Many business processes revolve around the creation, approval, and signing of documentation, yet in many organizations, these are still executed manually by individuals using adhoc templates, email distribution, and untraceable approval requests. In this session, learn how to leverage Nintex K2 Five together with Nintex Workflow Cloud to solve all business processes that are not yet automated.

## What's new in Nintex Promapp®

*Trudi Masalski, Nintex*

Hear about the latest innovations and capabilities that are now available in Nintex Promapp®.

## What's new in Nintex Workflow Cloud

*Eric Smith, Nintex*

*Josh Tan, Nintex*

Hear about the latest innovations and capabilities that are now available in Nintex Workflow Cloud.



## How to build a process center of excellence

*Katherine Hall, Nintex*  
*Bryce O'Leary, Nintex*  
*Ishan Sellaheewa, Nintex*

In this session, we'll discuss the importance of a process center of excellence for your organization, how to successfully start a process center of excellence, what role it should play in your automation strategy, who should be involved, and the top three things your process center of excellence should be doing.

## Nintex introduces the Process Automation Maturity Model

*Katherine Hall, Nintex*  
*Robin McManus, Moore Kingston Smith LLP*

In this session, we'll introduce Nintex's Process Automation Maturity Model, our new framework, index, and benchmarking that has been designed and developed over more than 15 successful years working with leading organizations around the world. We will walk through the Process Automation Maturity Model, explain why it will help you achieve your process automation goals, and interview Nintex customers about their experience through the Process Automation Maturity Model.

## Introduction the Nintex How-To Center

*Sam Scheer, Nintex*

The new Nintex How-To Center is here to help you with a library of short-form videos and technical articles. In this session, you'll learn how our How-To Center serves to bridge the gap between conceptual knowledge and practical guidance to solve complex real-world applications.

## Nintex learning journey

*Amanda Salazar-Najjar, Nintex*

In this session, we will discuss the new learning journeys available in Nintex University. These learning journeys will guide your experience navigating Nintex University, as well as provide on-demand training for customers upgrading from Nintex Workflow for Office 365 to Nintex Workflow Cloud.



# Resources

## Nintex Managed Services offerings

*Theo Roos, Nintex*

Gain peace of mind knowing that Nintex product experts will ensure your critical systems and/or applications are up and running. In this session, you will learn about our managed services offerings to support your Nintex solutions.

## Tap in to the best of Nintex Professional Services

*Gerhard Louw, Nintex*  
*Min Soo Yi, Nintex*

Learn how you can tap into the experience of our Nintex experts. In this session, you will hear about our packaged services offerings based on our wealth of experience helping customers build, deploy, and maintain process automation solutions.

## Transforming business processes using the power of the Nintex Process Platform

*Louis Coetzee, Nintex*  
*Eugene Jones, Nintex*

The combination of process mapping, workflow automation, robotic process automation, document generation, and electronic signatures enables customers to rapidly transform business processes. Hear how customers, with assistance from Nintex Professional Services, have rapidly deployed process automation solutions that deliver tangible results.

## Upgrade to the next generation of process automation with Nintex Workflow Cloud

*Mark Green, Nintex*  
*Andrea O'Hara, Nintex*

Learn about the benefits of upgrading your Nintex Workflow for Office 365 workflows to Nintex Workflow Cloud and the new capabilities available to you. You'll get practical guidance and resources to help you through the upgrade process.



## Agile working at Malaysian National Reinsurance Berhad

*Lip Joo Tan, CCTS Global*  
*Alex Wong, Malaysian National Reinsurance Berhad*

Malaysian National Reinsurance Berhad (MNRB) is supporting an agile workplace by leveraging the Nintex Process Platform and support from the CCTS Global team. In this session, you'll hear how MNRB has evolved its use of Nintex from simple workflows and forms, to the powerful end-to-end solutions they are currently leveraging.

## Modernizing the HR Lifecycle at NIH

*Steven Kousen, Technatomy*  
*Neil Simpson, InnoVelocity*

Learn how a National Institutes of Health (NIH) Center quickly began modernizing every phase of its HR lifecycle by leveraging Nintex K2 Software along with Nintex Promapp®, to replace an internally developed HR administrative system. Nintex Partners Technatomy and InnoVelocity will share how this NIH Center is successfully implementing this transformative Nintex solution.

## Digitizing the construction site at Naylor Love

*Lee Harris, Naylor Love*

Construction companies are required to manage any work that could cause fire on-site using Hot Work Permits. With Nintex Workflow Cloud, Naylor Love is replacing its paper Hot Works Permits with a digital solution to better capture and manage the workflow for hot works, while ensuring continued compliance with insurance and avoiding potential disasters.

## Student Absences with Nintex Workflow Cloud

*Gavin Adams, Synergy*  
*Mark Thompson, Trinity Grammar School*

Accurately recording and processing student absences is a critical daily operation for Trinity Grammar School. Learn how the school worked with Nintex Partner Synergy to implement a digital form and workflow solution for managing student absences – eliminating paper from the process and saving hours of manual data entry each week.

# Customer-led

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## **The Nintex Promapp® journey at Capital Group**

*Stacia Kato, Capital Group*  
*Jean Suh, Capital Group*

Capital Group will share details of its successful business process management journey with Nintex Promapp®, including why the organization selected the cloud-based solution and how its deployment has evolved from grassroots adoption for operational teams to capturing project-based work deliverables. You will also learn how the organization extended the reach of Nintex Promapp® including leveraging the tool across disciplines and offices, and to improve process understanding for its senior leadership team.

## **Upgrading lost processes with Nintex automation**

*Nick Rahn, Centric Consulting*

When a global auto parts supplier lost internal processes, the company turned to Nintex Partner Centric Consulting to quickly digitize its critical forms and processes. Learn the process for selecting processes, which ones are ripe for automation, and how leveraging Nintex has helped the company improve document accuracy, save time, and better understand their processes.