



Managing escalated training and competence requirements.

Dairy Nutraceuticals meets increased compliance requirements related to food safety, which focus on induction, training and retraining.

Organization

Dairy Nutraceuticals DNL

Website

www.nzdnl.co.nz

Industry

Manufacturing & distribution

Country

New Zealand

About

Dairy Nutraceuticals (DNL) is in the business of enhancing lives through natural nutrition. DNL manufactures a range of fortified powders that are targeted at the nutritional needs of specific age groups - from complete supplementary infant nutrition through to support for heart and brain function for the elderly.

Business Benefits

Meet increased compliance requirements related to health and safety, focused on induction, training and retraining

Access all processes documents and training material from one place

Easily plan and track training activities and requirements across the organization

Manage health and safety, financial and production risks

The food manufacturing industry is heavily regulated, with stringent audits scheduled regularly. In addition, customers and consumers have ever-increasing expectations of the quality and safety of the foods produced by manufacturers.

To handle these pressures and meet the exacting standards particular to the food manufacturing industry, Dairy Nutraceuticals (DNL) uses Nintex Promapp® to help them manage all their compliance documentation.

All standard operating procedures (SOPs) for each business function are housed within their processes. These SOPs are supported by documents that can be downloaded as required.

The Nintex Promapp risk add-on currently hosts their health and safety risks, which will be expanded to include financial and production risks. Continuous improvement processes like non-conformance, change management, complaints, health and safety hazards and incidents, and suggestions for improvement are managed with the improvement add-on.

Escalated training and competence requirements.

Training requirements have increased and simply indicating that a staff member has attended training on a given topic is no longer enough. One of the growing focus points of the industry audits is on training and, more recently, on operator competence.

Today, organizations must be able to produce evidence that those people who operate critical parts of the process are competent to do so – that they understand the process, the impacts, and the risks of their process.

Dairy Nutraceuticals, like all businesses, are also facing increased compliance requirements in the area of health and safety. In this space the focus is on induction, training and retraining.

Training is normally carried out:

- Against a document or presentation
- Against approved procedures
- In real time in the work environment