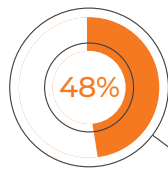
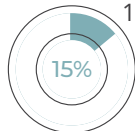


Limited IT Resources

are Constraining Enterprise Digital Transformation in Germany, Austria and Switzerland



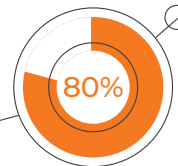
48 percent of companies use Office 365, compared to 15 percent in 2016



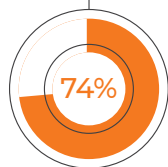
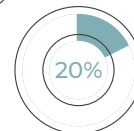
When implementing digital transformation, companies mainly rely on collaboration and workflow tools



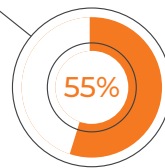
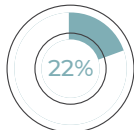
Outlook, OneNote and OneDrive are the most widely used Office 365 apps



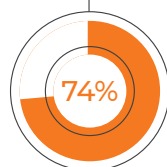
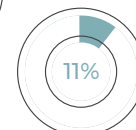
80 percent prefer data centres located in Europe, 20 percent prefer data centres located in Germany



74 percent are already using the cloud or consider it to be part of their IT strategy, while 22 percent are still sceptical or have rejected it



55 percent use SharePoint to automate processes, but only 11 percent are satisfied with SharePoint's workflow tools



IT leads in the management, automation and optimization of business processes (74%) with other departments rising: HR (41%), Finance (39%), Customer Service (33%), Marketing (29%) and Sales (28%)

