

Bring People, Data, Process and Things Together

Bring workers and field data together like never before to reduce service disruptions, improve operational effectiveness and mitigate risk.

Challenges

Service disruptions due to equipment failure or operational issues often have a significant negative impact on a company's bottom line, exposing it to customer attrition and possibly litigation.

- Not getting timely notifications around equipment or other service-based issues
- Manual data entry using paper-based forms leads to duplication of work and human errors
- Routing information accurately to stakeholders, and appropriately tracking status
- Inability to analyze trends and issues related to equipment maintenance

Solutions

Streamline your equipment and service monitoring by bringing people, data and processes together wherever the information resides.

- Merge your devices with an automated workflow solution that notifies the right people at the right time
- Automate data capture using electronic forms, mobile apps and Internet of Things interfaces
- Initiate an automatic reviews and approvals workflow that runs based on data captured from endpoint devices, and route that data appropriately
- Continuously improve operations over time by replacing, updating or changing both processes and equipment

Examples

Equipment monitoring

Field inspections

Healthcare and support services

Work orders

On-site surveys

Benefits of automating on-site monitoring with Nintex



Improved accuracy



Consistent and faster processing



On-going monitoring and adjustments



Improved customer communication



Visit nintex.com/nintexworkflowcloud for your free trial.

Capture Field Data with Quality and Confidence



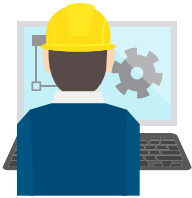
On-site monitoring
On-site inspector notes damaged equipment



Mobile App
To log inspections results, take a picture, add comment and submit MMS via a Mobile form



Nintex Workflow Cloud
The form submission triggers a Nintex Workflow Cloud workflow



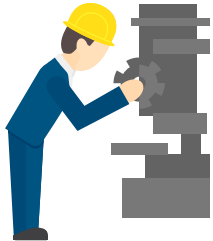
Operations Management
The workflow routes alerts/requests for approval to the appropriate people in operations management



Dispatch service
If equipment repairs are required, appropriate services are dispatched to perform the necessary maintenance.



Generate purchase order
If new equipment is required, a purchasing document is automatically generated to procure the new equipment.



New equipment procured
New equipment is procured and installed.

